

GREAT ROOM wheelchair access is available via Guest Lifts located in the hotel lobby via the Main Entrance on Park Street. Lift access to the Great Room is restricted to hotel guests therefore the lift will be operated by a member of Grosvenor House security team to access the Great Room Balcony and Lower Ground Floor.

BALLROOM wheelchair access is available via the entrance located next to the main Ballroom Entrance on Park Lane.

Accessible facilities are located near the lifts in the main lobby, on both levels of the Great Room and by the Ballroom.

Upon arrival our welcoming team will provide assistance if required.

