ANNUAL REVIEW 2019

NETWORK | LEARN | INSPIRE

THE NUCLEAR INSTITUTE







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Welcome from the President

This is our second annual report in this new format and my last as the President for 2018-2019. It has been an interesting and progressive two years and despite the ups and downs of the industry I think we have made some strong steps forward.



The trustees and I have always been hugely impressed with the amount of work that our committees and communities are doing around the UK and 2019 was no exception – the Special Interest Groups were instrumental in getting some conferences off the ground, WiN had another record audience at their annual conference, the YGN continues to go from strength to strength and the Branches again acted as the key focal point to bringing all these great efforts together as well as carrying out their own agendas of activity.

We again had a strong events line-up and a highlight for me was the IWM conference in Cumbria, strongly supported by the NDA, and the 2019 annual dinner where I undertook one of my last formal duties as President in giving the industry speech on behalf of ourselves and our partners, the NIA. It was a valuable time to reflect on both my volunteer time and my career – something that the NI is here to support and encourage.

Our volunteers and members make us who we are and we must all of us encourage the next generation, not only to get into nuclear but to support its only nuclear-specific professional body with their membership. We are growing our numbers steadily but if you know someone that should be a member and isn't, please show them this report.

The institute has much more to do over the coming years and it can only do that if those that work in the industry continue to support it. Thank you for the support that you have given, as a member, company member, sponsor or host – we really appreciate your contribution so that we can continue to serve our members and the future of the industry.

John Clarke CEng FNucl President (2018-2019)

Report from the Honorary Treasurer

2019 was another solid year which saw the NI again work to a tight budget and reduce the deficit at the year end.



In particular we had a strong events year, with a repeat of the Integrated Waste Management conference as well as a hugely successful event on Diversity and Innovation in Security. We had our first full Digital event in November which was very well supported. Several of the dinners exceeded expectations and other events that had a very good year were the Intro To events run by the YGN as well as their annual seminar and dinner and the WiN annual conference.

Our other main area of income – Membership subscriptions – likewise performed well against an ambitious budget and this was helped by new joiners to the Company Membership Scheme, including Sellafield and CGN, which delivers benefits to both companies and their staff alike.

Advertising revenue from Nuclear Future again underperformed against budget expectations – this is a trend for most print publishing operations but online recruitment advertising continues to pick up which we hope will improve the situation in 2020.

Our investment performance bounced back strongly in 2019 and this contributed to a better-than-budget deficit of £47k.

A summary of our performance is shown on pp 24 - 25 and shows the recovery line which follows closely behind the strategic recovery plan.

Nicola O'Keeffe ACA Hon Treasurer

Message from the CEO

2019 began with a desire to build on the achievements of 2018 and to begin in earnest our campaign for our members to upgrade to professional status as Fellows and Members.



In particular we continued with the work we began in 2018 to modernise the governance and put more decision-making power into the hands of volunteers. The key changes were the establishment of a new set of Articles of Association which were approved at the AGM in September. Alongside this we reviewed internal policies, committee structure and training/assessment for trustees which we continued at a trustee awayday at Sellafield in June. We began work on the future strategy beyond 2020 and looked at issues around member value.

Alongside this, both the membership and events teams were busy setting targets to grow and improve. There were some setbacks in implementing our plans, most notably the loss of a number of key staff including our Events Manager, Amanda MacMillan, Marketing Officer Sally Moore and Membership Officers, Dimitra Pantazi and Adriana Stucki.

As a result we began our main membership recruitment campaign later than planned and this meant we did not see the predicted growth in professional members but we did still end the year with a small net increase in number of members overall.

We broadened our diversity reach through supporting organisations outside of the nuclear-specific sphere such as Inter-Engineering and have more plans to extend this work in 2020. The 2019 AGM was chaired by our incoming first female President in Gwen Parry-Jones and trustees took an active part in the final of the YGN speaking competition with some lively questions.

We undertook training of volunteers and assessors in relation to professional membership and registration and the YGN hosted a successful round of membership events within branches to bring awareness to the importance of being recognised by the NI as a nuclear professional.

Also in 2018 we conducted our largest survey for some time of our members' views – over 10% of the membership contributed and we have used the feedback to inform board level discussions and make improvements to key areas. What we found is that members' needs change throughout their career and we need to develop more discrete services that meet the needs of these members at different stages of their membership.

Sarah Beacock FEI Chief Executive Officer

New Members

The NI was delighted to welcome the following nuclear professionals in 2019.

Fellows

- Nicola Stanton
- Chi-Fung Tso
- Neil Longfellow
- Paul Stephens
- Jeremy Edwards
- Jennifer Masidlover
- Anthony Davies

Members

- Ian Smith
- lan Phillips
- Atul Ranjan
- John Ruddleston
- Andrew McLeod
- Saralyn Thomas
- Marion Boreham

Member Chartered Engineer

- Jacob Home
- Eilidh Hutchison
- Stephen Huntley
- Danniel Stokes

- Ben Lindley
- Rob Ward

Member Chartered Scientist

- Andrew Hetherington
- Katherine Eilbeck
- Nick Barron
- Timothy Marshall



Member Incorporated Engineer

Stuart Savery





2020 strategy progress

Our strategic objectives were set in 2016 and comprise the following individual objectives under three key strands:

Supporting nuclear professionalism

- Developing and enhancing collaboration with industry, academia, government and stakeholders
- · Promoting a strong nuclear community through networking and events
- Making the NI the 'institute of choice' for the nuclear professional

? Giving members more

- Developing best practice in NI processes and communication
- · Supporting and expanding the volunteer network
- · Developing and enhancing member benefits

3 Advancing understanding

- · Promoting education in nuclear science, engineering and technology
- · Developing a knowledge centre
- · Improving public understanding of the benefits of nuclear technology.

Through the efforts of trustees, volunteers, members and staff we are pleased to report progress in 2019 to our members and stakeholders.

Supporting nuclear professionalism

Developing and enhancing collaboration with industry, academia, government and stakeholders

Developing and enhancing collaboration with industry, academia, government and stakeholders

- Participated in judging NSAN awards
- New Membership Committee chair elected to Engineering Council Board
- Participated in Nuclear Academic and Industry Liaison (NAILS) committee to expand future collaboration and services to students and academics
- · Helped Atomic Energy Society of Japan celebrate their 60th anniversary

Promoting a strong nuclear community through networking and events

- Combined AGM and YGN speaking competition final to broaden involvement in both
- Began cross promotion of NI events with those of other relevant professional bodies
- Strong events provision including through YGN and WiN

Making the NI the 'institute of choice' for the nuclear professional

- Ran showcase event as part of the AGM/YGN speaker competition to encourage membership recruitment
- · Grew our social media following by 16%
- · Support to Diversity and Inclusion in UK Nuclear

Case study – Cumbria branch

Branches are a key source of the vibrancy of our membership and delivery of our charitable objectives. Here, the Chair of the Cumbria branch outlines their achievements for 2019.



Events and outreach activities

During 2019 the Cumbria Branch undertook a broad range of events supporting the discussion of nuclear-related matters with the general public and in support of the professional development of local members.

A major highlight as always was our annual dinner which was attended by approximately 240 local nuclear professionals for an evening of networking and celebration of the successes of the Cumbrian nuclear industry and as usual, made successful through strong local sponsorship from the industry.

We continued to develop our strong relationships with other local institutes through the year allowing us to run several joint events of mutual interest to our various organisations including a highly successful STEM event attended approximately 500 West Cumbria school children.

Our annual events programme once again included a broad range of activities including talks on the UK's Defence Nuclear Programme and Innovation within the Sellafield Decommissioning Programme. A highlight for branch members was a visit to Hartlepool Power Station to learn more about the power generation side of the industry.

Membership

Branch membership has continued to grow throughout 2019. We were delighted to see a Company Membership scheme with our largest local nuclear employer Sellafield Ltd established and strong recruitment of individuals from other local companies.



We also saw an increase in the number of local members looking to achieve professional membership through the Institute particularly via the Sellafield membership scheme as well as the wider supply chain. To support this we are looking develop and grow our professional membership support network throughout the area as we move forward through 2020.

We also continue to build the Institute's networks across a broad cross section of the industry's workforce. In particular through our local branch Young Generation Network leads are seeking to engage more actively with the younger parts of the workforce such as apprentices in order to continue to grow our engagement across the industries workforce.

Community Engagement and Recognition

The branch was delighted to continue to support the establishment and growth of the Cumbria branch of Women in Nuclear. The establishment of Women in Nuclear Cumbria has been extremely successful with a mutually beneficial and supportive

partnership being formed between the branch, Women in Nuclear and Young Generation Network teams in Cumbria with opportunities opened up to support the development and growth of Institute members as a result.

The branch has expanded its social media presence through Linkedin and Instagram in addition to existing Facebook and Twitter feeds yielding a significant growth in community engagement via social media as a part of our objective to prompt a vibrant and engaged nuclear community within Cumbria.

A particular pleasure for 2019 was the outstanding number of members recognised for their contribution to the industry. Congratulations go to Stacy Snook, Rebecca Ballantyne, Ruth Hutchinson and Phillippa Hawley for the recognition they have received through the course of the year.

Matt Aukett Chair of Cumbria branch

Case study - Sellafield on their choice of NI for company membership



Sellafield Ltd operates the biggest nuclear site in Britain on behalf of its owners, the Nuclear Decommissioning Authority (NDA).

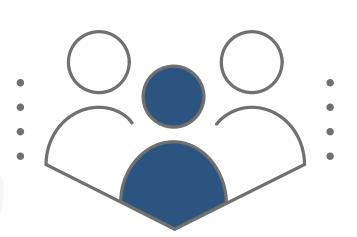
> With a workforce of more than 11,000 people, the company is one of the largest employers in the north of England.

Its role is to lead the 100-year programme to safely decommission and clean up Sellafield while ensuring the local community is not negatively impacted. This is arguably one of the most important environmental projects in Europe. The company also manage radioactive waste and special nuclear materials on behalf of the UK."

Sellafield Ltd's Chief Operating Officer Rebecca Weston said: "We are committed to the development and nuclear professionalism of our employees. As part of this commitment we chose to build on our existing level of engagement with the NI, joining the Company Membership Scheme in 2019.

This partnership has delivered a range of strategic and operational benefits, with our employees able to access NI membership and the opportunities this provides.

"Sellafield Ltd membership of the NI has almost doubled since joining the scheme and many of our members are active volunteers within the NI at both a local and national level. Also, a number of our employees have used the professional development pathways in place and have achieved professional recognition at the Member (MNucl) and Fellow (FNucl) professional membership grades."



More for Members

- 1 Developing best practice in NI processes and communication
- · Reviewed Articles of Association and related governance
- Updated policies and procedures to ensure diversity and inclusion is embedded
- Conducted online assessor training
- · Completed Engineering Council interim review
- 2 Supporting and expanding the volunteer network
- · Took on an apprentice to support events and volunteers
- · Extended training in use of branch communications and web tools
- Reviewed governance structure to provide more opportunities for participation by members
- 3 Developing and enhancing member benefits
- Analysis of membership survey to develop new services
- Nominated a member for the Karen Burt award (best new female CEng)
- Undertook a stakeholder survey of non-members, event attendees and newsletter subscribers

Case study - the YGN



2019 was another hugely successful year for the YGN, and this in no small part due to Mike Roberts' leadership. We delivered five Intro To ... seminars, Audience With ... events, Membership and Chartership workshops, our first ever Leadership Development Day and technical tours of Heysham 2, Wood Nuclear's laboratories and Sizewell B.

The YGN continued to engage with young generation networks around the world, through the European Nuclear Society, International Youth Nuclear Congress, and networks in North America. We continued to support the Arkwright scholars, created the "STEM in a Box" and STEM resource pack for schools and supported regional STEM and outreach events.

The YGN AGM took place in September alongside the NI AGM and National Speaking Competition Final. As ever, the finalists presented on a range of engaging topics, and winner Vicki Dingwall of EDF Energy went on to present her talk on "The Contribution of Diversity and Inclusion to a Healthy Nuclear Safety Culture" at our Annual Seminar.

This year, our Annual Seminar and Dinner were held in Bristol, sponsored by Assystem (Platinum) and MEH Alliance (Gold). The theme of the seminar was "Transitions", covering a range of topics from progress in implementing the Nuclear Sector Deal, creation of "One NDA" and end of life planning for EDF's AGR fleet. At the Dinner, our charity raffle supported local charity Time To Change (time-to change.org.uk), which offers support to young people on mental health issues.

The YGN chair continues to sit on the Nuclear Skills Strategy Group (NSSG) Board, and we have worked hard over the last year to develop this relationship. In March, our Education, Attraction and Outreach lead ran a fringe event at the first NSSG Skills Workshop in Manchester. Mike Roberts as chair then gave the closing remarks for the overall event. The YGN supported the process to recruit committee members for NSSG workshop themes and the posts were filled in January 2020, giving five young professionals a real opportunity to drive delivery of the "People" strand

Case study - the YGN

of the Nuclear Sector Deal.
Former YGN Chair, Alys
Gardner was appointed to the
Nuclear Industry Council as
Future Workforce/Young
Generation representative,
providing a link for the YGN to
influence decision making at
the highest level.



Our final Strategic Committee Meeting of 2019 was held at CGN's offices in London, during which outgoing and incoming committee members started to develop the YGN's new strategy for 2020 and beyond. This strategy will set us up to continue our mission, to encourage, develop and inspire the UK's early career nuclear professionals, and to ensure that their voice is heard in shaping the future of our sector.

Finally, Mike Roberts gave an inspiring speech at the NI/NiA Nuclear Dinner in London and handed over the reins to chair for 2020, Rob Ward from Copeland Borough Council.





Case study - Assystem went from a Corporate Affiliate to a Company Member towards the end of 2019.

Here's their reasons:



I think a lot of people view the nuclear industry as a very complex and complicated place. The Nuclear Institute can be used to develop individuals within organisations such as ourselves, and that's where I can see the Nuclear Institute being a key component and supporter for us, both individually and as a company.

I think that sometimes we can focus too much on the professional and technical side of things, but we would all gain experience and understanding by being involved with the Nuclear Institute. I can see it with the individuals who are already members in their growth and development.

I am a keen advocate and will encourage our wider business to get more involved with the Nuclear Institute as I feel, with its support and knowledge base, it be of huge benefit with our staff's overall development within the sector.

Matt Gallimore, Chief Sales Officer



Advancing understanding

- Promoting education in nuclear science, engineering and technology
- Supported the Arkwright scholarship programme with volunteers involved in mentoring and delivering summer school
- · Contributed to a Daily Telegraph round table on STEM
- Endorsed two development pathways as standard routes for MNucl and CEng/IEng for the Royal Navy
- Volunteers provided support to careers evenings at Bristol and York Universities, local Big Bang events and careers fairs, school age speaking competition and invested in new STEM equipment.
- Developing a knowledge centre
- Began repurposing of content including articles from Nuclear Future in other forums
- · Expanded recorded webinar collection
- Continued to build our quality technical paper provision via Nuclear Future and key contributors such as NNL, UKAEA and others.
- 3 Improving public understanding of the benefits of nuclear technology
- Continued outreach work with schools
- · Incorporated university content within NI website
- · Supported nuclear campaigns from industry organisations such as NIA, ENS
- Supported the wider STEM dissemination programmes through Royal Academy of Engineers, Engineering UK, Science Council and other programmes

Case study - North East branch



2019 has been another year of development for the North East branch. The aim was to keep the positive dynamic from 2018 toward the younger people and encourage them to join more events throughout the year. In February there was a repeat of the 2018 YGN Rough Guide to Hartlepool organised in collaboration with the Cumbria branch. It was again a great success and we hope to make this successful event a regular item in the NINE agenda.

> We continued to build our collaboration with the local institutions such as the Durham Energy institute and the Tyne and Wear group of IMechE with who we organised a joint evening talk with. I would like to mention specifically the "Nuclear vs renewable" evening talked we jointly organised at Northumbria University during which our 2018 YGN Speaking Competition winner, Oliver Riddle, presented. This was very interesting to see how this competition can support and give confidence to people for the future.

The YGN Speaking Competition 2019 was again a success with more entries than ever making it very difficult for the judging panel to select.

During the summer, I was delighted to step up as the Chair of the NI-NE branch taken over from Phil Vaughan. Phil will remain involved into the committee as Vice-Chair. I'm looking forward to new challenges and to keep helping the nuclear community develop.

Our annual dinner in October was the perfect opportunity to introduce the newly appointed Hartlepool Plant Manager to the local community. We were delighted for Ross McAllister to join us and share with his broad experience of the nuclear industry.

We concluded the year with a strongly attended WiN event focusing on mentoring. It was the perfect opportunity for local companies to share their perspective onto this topic and learn from each other.

Fanny Fouin NI NE Branch Chair

Case study - ONR's reasons for company membership



66 Investing in our people and developing their skills is a priority for ONR. Ensuring we have nuclear professionals with the right skills, knowledge and expertise required, will ensure we are able to regulate effectively and efficiently with a sound foundation of an understanding of the industry, its hazards, facilities and operations.

> We view membership of professional institutions as a key element to developing and refreshing our specialist understanding, and ensuring that we are able to maximise learning opportunities for all our people and in particular to raise our knowledge and awareness of emerging technologies that are being utilised across the nuclear sector. Whilst much can be gained from the specialist professional associations covering the range of engineering and scientific disciplines,

for many of our staff, working in the nuclear industry is a specialism in itself, particularly for those working on cross cutting themes, project and site inspection work.

ONR chose to build its relationship with the Nuclear Institute as a part of establishing the ONR Academy – seeing this as a strategic partnership with a key organisation committed to developing competence and setting and assessing professional standards across the industry. We have already built a strong relationship through our participation and sponsorship of the Nucleargraduates scheme, which we joined in 2014 (producing our first ONR sponsored

> Nucleargraduate to full inspector status in 2019).

We took the opportunity that corporate membership brings, to develop a cohort approach to our staff looking to move to full membership and even chartership; thus allowing closer linkages with inspector development programmes already in place and those under development. This approach brings benefits to ONR – making a clear route to chartership available to all our regulators as a parallel path to specialist institutions, and an opportunity to gain future accreditation routes for our inspector development programmes.

We recognise that membership goes beyond regulatory inspectors and applies to all ONR staff, providing them with the opportunity to enhance their nuclear knowledge and to become part of a wider support network i.e Women in Nuclear and YGN.

Dave Caton HR Director



Case study – Women in Nuclear UK

WiN again had a successful year of new launches and a range of platforms on which to speak about the importance of gender diversity in the nuclear industry. Here are some of their highlights:

- As part of the leadership strand of the People Stream in the Nuclear Sector Deal, the Nuclear Skills Strategy Group together with Women in Nuclear UK (WiN UK) jointly launch both a Nuclear Sector Gender Roadmap and Nuclear Sector GenderCommitment.
- October saw balloons, bubbly and tributes flow at Jacobs' offices at the Cottons Centre in London, where all those involved in the creation and growth of Women in Nuclear UK (WiN UK) gathered to celebrate their achievements and thank those who contributed to their success.

The Regional Teams work tirelessly to put on inspiring and interactive events and exhibition stands across the UK. Some examples are as follows:

- Western region speed mentoring
- · Western region "Making the Most of Our individuality" Workshop
- · Western region Lisa Meitner day supporting Somerset and Devon schools
- · Central England region 'pre-launch' workshop at Harwell.
- · Scotland Highlands region launch event.
- · Central England region launch event.
- · London & South-East region launch event
- Cumbria region launch of mentoring programme, in collaboration with the Centre for Leadership Performance (CfLP)
- · Cumbria region 1st Birthday Celebration event.
- Development of the MAP initiative
- · Attendance at Nuclear Frontiers Conference, University of Bristol

- · Cumbria region Making the Most of Mentoring.
- · Nuclear South West Industry Networking Event
- · Participation at the Powerful Women Conference
- · Participation at the Women in Engineering Conference
- · Participation and speaker role at NSSG 2019, Manchester
- WES Centenary Conference Celebrating the Past, Transforming the Future, London
- 2 full day workshops (Glasgow and Bristol) delivered to WiN U members free of charge, with Alex Pet of Riverside Leadership addressing "Unconscious Exclusion to Unconscious Inclusion" sponsored by Jacobs, Industry Partner 2019
- NIA Annual Conference and launch of the WiN UK/NSSG Gender Balance Roadmap

Moving into 2020 WiN UK has some changes for the future including Lynsey Valentine of Cavendish replacing Jack Gritt as President, David Peattie of NDA replacing Adrienne Kelbie of ONR as Patron and NNL replacing Jacobs as their industry partner. Enormous thanks to them all for their commitment.





Thank you to our Supporters

Company Members

























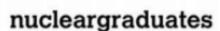
















Corporate Affiliates























































Educational Affiliates







Sponsors

We were also fortunate to receive support from the following companies as sponsors of our events and communities:

Abbott Risk Consulting Accenture AECOM E & C UK Ansaldo Nuclear ARC **Arup and Partners** Assystem **Atkins AWF** Aquila Nuclear Engineering Ltd **Bechtel** Cavendish Nuclear **CGN DBD** Limited **Durham Energy Institute** EDF Energy **EDF Hartlepool** Framatome UK Ltd Frazer Nash Consultancy

Horizon iKnow Nuclear INS Jacobs UK **KBR** LLWR Ltd Morgan Sindall Infrastructure NDA **NNL** Nuvia **Nuclear AMRC** Orano PDI **PwC LLP** Sellafield SNC-Lavalin Westlakes Engineering Wood **WYG Group** Veolia

Finally, our volunteers, who, as well as supporting the NI with their continuing loyalty as members, also devote their time and energies to helping us meet many of our strategic objectives. Over 400 of them contributed to their membership body in 2019 and we could not achieve all that we do without their input.

Financial Information

514,751	514,751		467,475	466,475	1,000	FUND BALANCE CARRIED FORWARD AT 31 DECEMBER
(135,359) 650,110	(135,359) 650,110		(47,276) 514,751	(48,276) * 514,751	1,000	NET MOVEMENT IN FUNDS Total funds brought forward
(90,522) (44,837)	(90,522) (44,837)		(103,347) 56,071	(104,347) 56,071	1,000	NET INCOME/(EXPENDITURE) Gain/(loss) on investments
(1,191,253)	(1,170,753)	(20,500)	(1,076,089)	(1,070,784)	(5,305)	TOTAL EXPENDITURE
(93,095)	(93,095)		(95,172)	(95,172)		Journals
(433,869) (664,289)	(433,869) (643,789)	(20,500)	(399,635) (581,282)	(399,635) (575,977)	(5,305)	Costs of raising funds Charitable activities
						EXPENDITURE
1,100,731	1,080,231	20,500	972,742	966,437	6,305	TOTAL INCOME
39,378	39,378		34,927	34,927		Journals
796,884	796,884	,	675,351	675,351		Events
4,889	4,889	,	9,108	9,108	,	Operational programmes Trading operations
222,771	222,771	,	237,217	237,217		Members' subscriptions
11,072	11,072	,	9,834	9,834		Investment income Charitable activities:
25,737	5,237	20,500	6,305		6,305	Donations and legacies
						INCOME
Total 2018 £	Unrestricted £	Restricted £	Total 2019 £	Unrestricted £	Restricted £	
					OR THE YEAR ENDED	CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 DECEMBER 2019

Financial Information

						-	_			10	_		_				=	
TOTAL FUNDS	FUNDS Restricted funds Unrestricted funds	TOTAL ASSET LESS CURRENT LIABILITIES	NET CURRENT ASSET/(LIABILITIES)	CREDITORS: AMOUNTS FALLING DUE WITHIN ONE ONE YEAR	TOTAL CURRENT ASSETS	Cash at bank and in hand	Debtors	CURRENT ASSETS	TOTAL FIXED ASSETS	Subsidiary companies	Investments	Tangible assets	FIXED ASSETS				BALANCE SHEET AS AT 31 DECEMBER 2019	
467,475	1,000 466,475	467,475	(62,487)	V ONE (313,790)	251,303	43,848	207,455		529,962		522,878	7,084		ħ	2019	Group		
514,751	- 514,751	514,751	51,832	(318,855)	370,687	153,434	217,253		462,919		460,070	2,849		Ħ	2018			
238,176	1,000 237,176	238,176	(291,886)	(329,312)	37,426	7,305	30,121		530,062	100	522,878	7,084		Ħ	2019	Charity		
285,452	285,452	285,452	(177,567)	(277,344)	99,777	21,661	78,116		463,019	100	460,070	2,849		Ħ	2018			

Activities planned for 2020

Developing and enhancing collaboration with industry, academia, government and stakeholders	Growing our university and student membership, developing events in association with key stakeholders.							
Promoting a strong nuclear community through networking and events	The pandemic has allowed us to develop new services to assist members working remotely such as a planned online community forum.							
Making the NI the 'institute of choice' for the nuclear professional	Support to nuclear professionals at all stages of their development							
Developing best practice in NI processes and communication	A review of membership application processes and accessibility will be completed. Getting feedback from our members through surveys will make our services more responsive.							
Supporting and expanding the volunteer network	An event to support the learning and development of volunteers will be followed up with a new volunteer recognition service.							
Developing and enhancing member benefits	A new community forum and mentoring service will be launched.							
Promoting education in nuclear science, engineering and technology	Refreshing and updating online options will be needed to replace the usual in-person services delivered to schools etc.							
Developing a knowledge centre	Growth in content and trusted knowledge services is key so that members always have access to good quality and valuable knowledge.							
Improving public understanding of the benefits of nuclear technology	Our Policy and Outreach work will continue to be the basis for achieving this and we will work to identify ways to engage the public more directly in our outputs.							